



Mobile Banking Enrollment

It's like having a full service branch right in your pocket! From your Mobile Banking App you are able to check balances, transfer funds, make loan payments, message our member service department, initiate payments with current Bill Pay merchants, and more. If you are a Kasasa Rewards member, logging in here or Online Banking at least once a month is also key to qualifying your account and earning your reward.

Your Mobile Banking credentials are the same as for Online Banking. You must complete your enrollment, and make an initial login to Online Banking on your device before your credentials will work for the Mobile App.

On your Mobile Device, from the HCCU Mobile Banking page, hccu.coop/mobile-banking:

1. Click on the 'Google Play' (Figure 2) or 'App Store' (Figure 3) icons, or simply search for 'Health Center Credit Union' in the Google Play or Apple App Stores. (Figure 1) Once you locate the HCCU Mobile App, click 'Install' (Figure 4), and 'Accept' (Figure 5) all required permissions.
2. While it is not recommended, you can save your credentials or biometric login to the device. (Figure 5)
3. To view any Account or Bill Pay information Login is required. You will be able to view the Information, Security, Help, and ATM Locator (Figure 6) sections without logging in.

Figure 1



Figure 2



Figure 3



Figure 4

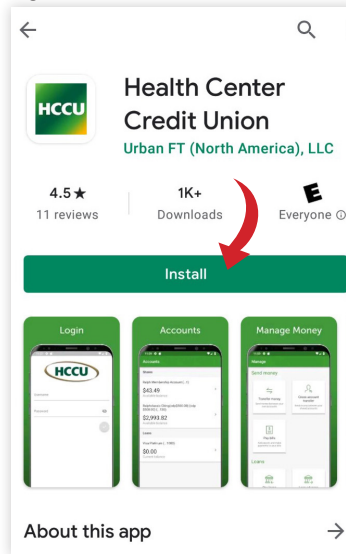
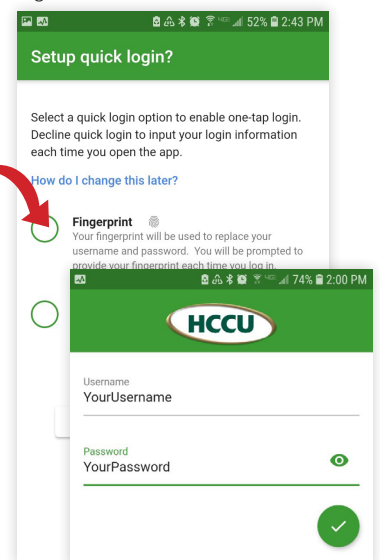


Figure 5



Mobile Banking Tips:

- You will only be able to schedule Bill Pay items for current Merchants. If you wish to pay a new Merchant they will need to be added 1st through Online Banking.
- If your password is reset, you must click "Log in as different user" in Settings and then enter your new credentials to log back in and access the account. (Figure 6)
- Remember your login credentials are case sensitive. You may need to click the shift key to lower case as the keyboard on your mobile device may automatically capitalize the 1st letter when you begin to type.

Figure 6

